

STATIC SECURITY - CUSTOMER REVIEW

Site: Site Name

1	Have there been any changes to the organisation since the last meeting, which PROVIDER ought to know about?	Yes / No Details:
2	Are there any plans, in the foreseeable future, for changes to your organisation that PROVIDER ought to know about?	Yes / No Details:
3	How satisfied are you generally with the service provided?	Unhappy / Satisfactory / Very Happy Details:
4	How satisfied are you with the performance of your regular Security Officers?	Unhappy / Satisfactory / Very Happy Details:
5	How satisfied are you with the relief/temporary Security Officers?	Unhappy / Satisfactory / Very Happy Details:
6	Are the Officers smart enough?	Yes / No Details:
7	Do they carry out their duties to a satisfactory standard?	Yes / No Details:
8	Is there anything that they don't do that you would like them to do?	Yes / No Details:
9	Is there anything you feel needs to be brought to our attention?	Yes / No Details:
10	Out of 10, How would you rate our overall performance?	/ 10 Details: